



Donors Charter

As a charity seeking donations from the public we, Embrace Farm, aim to comply with the Statement of Guiding Principles for Fundraising.

We, Embrace Farm, pledge to treat our donors with respect, honesty and openness.

Embrace Farm commit to being accountable and transparent so that donors and prospective donors can have full confidence in Embrace Farm.

We promise we will apply your gifts to us with for their intended purposes.

We commit that you, our donors and prospective donors will:

- Be informed of the organisations Vision, Mission and Values, and of the way the organisation intends to use donated resources.
- Be informed of the identity of those serving on the Board of Directors, and that the board will exercise prudent judgement in it's stewardship responsibilities.
- Have access to the organisation's most recent financial statements.
- Will receive appropriate acknowledgement and recognition
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by the law.
- Expect that all relationships with individuals representing the charity will be dealt with professionally.
- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- Have easily available the agreed procedures for making and responding to complaints.
- Have the opportunity for names to be removed from the mailing lists upon request in a prompt manner, and to inform donors and supports of the organisation to share mailing lists with third parties.
- Receive prompt, truthful and forthright answers to questions you might have about the organisation.